



**En español**

## **Frequently Asked Questions**

**Q: What is RegisterToVoteFlorida.gov?**

A: RegisterToVoteFlorida.gov is Florida's secure, convenient and easy-to-use online voter registration website.

**Q: Do I have to use RegisterToVoteFlorida.gov to register to vote?**

A: No. RegisterToVoteFlorida.gov is just one of several ways you can register to vote. You can apply through a Florida driver license office, a tax collector's office that issues driver licenses or Florida identification (ID) cards, through the Florida Department of Highway Safety and Motor Vehicle's online website for renewing a driver license or state identification card or through a voter registration agency such as a public assistance office or public library. You can also submit a paper voter registration application by mail or in-person.

**Q: Who can use RegisterToVoteFlorida.gov?**

A: Any Florida resident who is eligible to vote or is already registered to vote in Florida can use it.

**Q: What do I need to be able to submit an online voter registration application through RegisterToVoteFlorida.gov?**

A: You will need a Florida driver license or a state identification card and the last four digits of your social security number. If you do not have a Florida driver license or state identification card or social security number, you can still use the website to complete your application but you will have to print, sign and deliver it by mail or in-person to your county Supervisor of Elections office.

**Q: Why do I need a Florida driver license or state ID and the last four digits of my social security number to register online?**

A: State law requires a Florida driver license or state identification card to verify your identity. The last four digits of your social security number provides another layer of security to verify your identity. This helps to protect against someone else from trying to use your identity to register to vote.

**Q: Why does the online voter registration application require the issued date of my driver license or state identification card?**

A: As an additional safeguard to protect your identity, the online voter registration application requires you to input the issued date of your Florida driver license or state identification card. This helps to protect against someone else from trying to use your identity to register to vote.

**Q: Is it safe to use online voter registration? How is my information protected?**

A: Registering to vote online through RegisterToVoteFlorida.gov is secure. The department has taken multiple steps to protect voter information including implementing a state-of-the-art firewall, data encryption, captcha boxes, session time-out after inactivity and the use of multi-screens. Additionally, there is no retention of data within the RegisterToVoteFlorida.gov website.

The department's online voter registration website includes security measures to help ensure the identity of the voter is true and accurate while also protecting a voter's personal information. We require additional fields of information that only the person seeking to register or change an existing registration should know, such as the issued date of their Florida driver license or state ID card. A person is also required to have their Florida driver license or state ID card number and the last four digits of their social security number. All of this information is verified in real-time in order for a person to complete the application process online. If the information cannot be verified, a person is not able to move forward with submitting the application electronically.

**Q: How does online voter registration through RegisterToVoteFlorida.gov work?**

A: Online voter registration is secure, convenient and easy-to-use. It works the same way as the traditional paper application process, except you can fill it out online and submit the application electronically to election officials. If all of the information is verified and the application is deemed complete, the local Supervisor of Elections office will issue a voter information card.

**Q: What if I do not have a Florida driver license, state ID card or a social security number?**

A: If you do not have a Florida driver license or state identification card or social security number, you can still use the website to complete your application but you will have to print, sign and deliver it by mail or in-person to your county Supervisor of Elections office. You will not be able to submit it electronically.

**Q: Am I automatically registered to vote when I submit the online application?**

A: No. Once your application is submitted online, your local Supervisor of Elections must review your application. If all of the information is verified and the application is deemed complete, the local Supervisor of Elections office will issue a voter information card.

**Q: What if I do not want to submit my voter registration application online?**

A: If you do not want to submit your application online, you can still use the website to fill out your application, print and mail or hand-deliver it to your local Supervisor of Elections office. The website does not save your information.

**Q: What information on my application is public record?**

A: Under Florida law, most voter information is public record including your name, date of birth, address, party affiliation and when you voted. Your social security number, Florida driver license or state identification card information and the source of your voter registration application is confidential and cannot be released or disclosed to the public under any circumstances. All voting in Florida is done via secret ballot, and only the voter knows who he or she voted for. For more information on voter information as public record under Florida law, click [here](#).

**Q: Can I use an iPad, tablet or smartphone to fill out the online voter registration application?**

A: Yes. RegisterToVoteFlorida.gov is mobile-friendly.

**Q: What internet browsers can I use to fill out the online voter registration application?**

A: It is recommended that you use the most recent version of Mozilla Firefox, Google Chrome, Apple Safari, Microsoft Internet Explorer or Microsoft Edge.

**Q: Is it faster to use online voter registration than a traditional paper application?**

A: Online voter registration through RegisterToVoteFlorida.gov is a secure, convenient and easy-to-use system that is available 24 hours a day, seven days a week. Online applications are submitted immediately. If all of the information is verified and the application is deemed complete, the local Supervisor of Elections office will issue a voter information card.

**Q: How long will it take to get my new voter registration card?**

A: If all of the information is verified and the application is deemed complete, the local Supervisor of Elections office will issue a voter information card no later than five days after receipt of the application.

**Q: Will I get a confirmation that the application was successfully submitted?**

A: Yes. Once your application is submitted online, you will be directed to a confirmation page that you can print out for your records.

**Q: How many languages is RegisterToVoteFlorida.gov available in?**

A: RegisterToVoteFlorida.gov is available in English and Spanish.

**Q: Is RegisterToVoteFlorida.gov accessible to persons with disabilities?**

A: Yes. RegisterToVoteFlorida.gov is certified as accessible to persons with disabilities.

**Q: I am eligible to register to vote in Florida but I am in the military, living abroad or temporarily living outside the state. Can I use RegisterToVoteFlorida.gov to register to vote?**

A: Yes. As long you have internet access, you can use RegisterToVoteFlorida.gov to complete and submit your voter registration application. It is available 24 hours a day, seven days a week.

**Q: Did the Department of State use an outside vendor to create the online voter registration system?**

A: The department created RegisterToVoteFlorida.gov entirely in-house. No outside vendors were used.

**Q: What is the deadline to register when submitting an application online?**

A: If an upcoming election is in your jurisdiction, you may submit your application up until 11:59 p.m. Eastern Time 29 days before the election.

**Q. What do I do if the system has problems verifying my information?**

A. In order to verify your identity, the information you type into the OVR system must exactly match the information that appears on your most recent Florida driver license or state identification card. Please confirm that you have typed in the information exactly as it appears on your driver license or identification card. If you experience any issues, please contact our Voter Assistance Hotline at the number listed at the bottom of this document.

**Q. If I have problems using the online system, who should I contact?**

A. If you have technical problems using the online system, please see our [Help](#) page. For all other questions, please see the [FAQs](#) or contact the [Division of Elections](#).

For technical issues or questions not addressed above, email [OVRSupport@dos.myflorida.com](mailto:OVRSupport@dos.myflorida.com) or call the Voter Assistance Hotline as follows:

- Phone Number: 1.866.308.6739
- Hours: Monday - Friday 8:00 AM - 5:00 PM (Eastern Time)
- If you are hearing or speech impaired, please contact the Division using the Florida Relay Service, 1.800.955.8771 (TDD) or 1.800.955.8770 (Voice). For more information visit the [Florida Relay Service](#)